

Attestation

The Certification Body TÜV HELLAS (TÜV NORD) S.A. hereby confirms as a result of the audit, assessment and certification decision, that the organization

GENIKI EXYPP PROSTASIA S.A.
51, Samou Str. & Fragkokklisias Str.
151 25 Maroussi
Hellas



implements the Guidelines according to the Standard **ISO 10002 : 2018**
“Quality Management - Customer Satisfaction - Guidelines for Complaints Handling in Organizations”, for the

Provision of Health, Safety, Quality and Environmental Services, Measurement, Studies and Training in Health, Safety, Quality and Environment.

Attestation Registration No. 082 22 0001
Audit Report No. GC-0002/2025

Valid from 2025-09-16
Valid until 2028-08-07
Initial Certification 2022

Athens, 16-09-2025

TÜV HELLAS (TÜV NORD) S.A. Certification Body

This Attestation was issued in accordance with the TÜV HELLAS (TÜV NORD) S.A. auditing procedures and is subject to regular surveillance audits.

TÜV HELLAS (TÜV NORD) S.A.
282, Mesogeion Ave.
155 62 Athens, Greece
tuvhellas.gr